

Connecticut Al-Anon Family Groups Services, inc.
Board of Directors Meeting
September 7, 2022

A special meeting of the Connecticut Al-Anon Family Groups Services, Inc. BOD was called to order at 6:00 p.m. by President Carol D. This meeting was conducted via the ZOOM platform and Video Technology. The special meeting was held in order to discuss the LDC prices as affected by the WSO changes in prices and to allow for a discussion and a vote.

Opening Serenity Prayer/Welcome – President Carol D.

Participants: President Carol D, Treasurer Michael C, Secretary Janice R, Ann T-V, Shirley B, Kathy G, Martha N, Stephanie W

Absent: Katie D

Also in attendance: Ron S. Treasurer/Chair Finance Committee, Stephen G. LDC Manager

President Carol D announced the WSO literature prices were inadvertently posted on our website prematurely. Webmaster will be asked to remove this post immediately.

The meeting was turned over to Stephen G, our LDC manager. Per Stephen, the WSO price changes including books are increasing by 4%, the service manual is doubling in price, and the newcomer literature is dropping in prices therefore creating these questions:

- 1) When do we implement new prices?
- 2) Do we follow the WSO changes in all the literature and,
- 3) Is there a plan for cases/cost and how to ship those? (Price, freight weight, etc)

He expressed his need for guidance in when to inform people, what to do about the other prices that are lowered by WSO and needs a procedure to do all this. He also talked about people ordering cases of literature and how much to charge regarding shipping – questions he raised were freight/weight. He also is not aware of having an Excel sheet for Spanish literature and has not found it as yet on the computer. Stephen has worked out a solution for those orders where mistakes are made in total money owed (either too high or low by ordering customer). Stephen is currently paying new prices at WSO. While he had the floor, he also informed the BOD there are two books unavailable and one down to a small inventory. (Books are *Courage to Change*, *Paths to Recovery* and *As We Understood*. Stephen will need at least two weeks to fulfill pre-orders of literature for the Assembly. (Volunteers needed to assist and pick up)

Discussion followed between BOD members, Stephen and Ron regarding ordering cases, freight weight and shipping costs of these cases, dates to implement prices, whether or not to include all price changes to align with WSO prices, and whether or not to send prior invoices with correct amount to customers before they pay so they have corrected amount. Also, how to inform the fellowship such as a flyer being sent out? In summary, to include as much information as we can on flyer so past experiences with conventions is that not everything is seen or read at meetings.

Carol suggested a date to implement the new changes in prices at end of our discussion, October 1st with some flexibility. However, people could keep using forms with older prices so an actual deadline should be set without flexibility.

Solutions:

- 1) Michael will send out a flyer (Area meeting is this Friday) with cut off dates for former and new prices and as much as he can, will place in flyer accordingly. (Volunteers needed, deadline dates, etc) Communication will be important at all meetings (Zoom and in person) regarding prices and deadlines. need to be informed repeatedly of change in price and effective date. If they are picking up books at Assembly and owe money, price difference to be reconciled at Assembly.
- 2) Stephen will update LDC prices in the English version (Excel) and make arrangements with Carol to have it posted by the end of next week. The Spanish version of LDC prices will take longer if we can't locate the Excel sheet in Spanish. Stephen will need at least two weeks to prepare Assembly pre-orders and will need volunteers. (Deadline Date will be October 24, 2022 for pre-orders)
- 3) The pamphlets and newcomer packets remain the same prices and per our treasurer, we can change anything legally and organizationally; the meetings purchase them and hand them out to members at no charge.
- 4) There will be no decision on case prices, shipping prices, etc as this is not an issue; no cases have been ordered to date.

Presenting Motion by Janice: **TO IMPLEMENT PRICE INCREASE PER WSO AND LEAVE EVERYTHING ELSE AS IS.** Michael seconded motion. Discussion was already heard.

All were in favor, none opposed, none abstained. Motion passed.

Presenting Motion by Ann: **THE NEW PRICE CHANGE WILL GO INTO EFFECT ON OCTOBER 1, 2022.** Martha seconded motion. All were in favor, none opposed, none abstained.

Note: Shirley came in too late and missed vote. Motion passed.

Notes: Carol will send flyer to Area Secretary and have them printed if needed.

Assembly will be held at Wethersfield Community Center.

A motion was made to adjourn meeting at 7:12 pm by Shirley and seconded by Michael.

Respectfully submitted.

Janice R.
Corporate Secretary
BOD