

... Grace, Unity, and ...
... ment vers la grâce, l'unité et la co...
... camino hacia la gracia, la unidad y la comp...



64th A-
World Service

WELCOME


JUNE 1, 2024

CONNECTICUT

ASSEMBLY

The 64th World Service Conference Delegate's Report "Our Path to Unity and Grace"

Elaine M, Delegate
Panel 63





FOUNDERS INN AND SPA

- CONFERENCE
- APRIL 18 – APRIL 22, 2024
- MY SECOND CONFERENCE

2024 World
Service
Conference
A ROOM
WITH A
VIEW



ALATEEN

ARCHIVES



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INTERNATIONAL



Cards

• Thank you to everyone who sent cards of encouragement during the conference





AGENDA/TOPIC


- Finances/Budget/Audit
- Membership Survey
- Road Trip 2024 & 2025 Application
- Doctoral Thesis
- Revitalizing Alateen
- 2024 Personal and Service Sponsorship Presentation

AGENDA/TOPIC

- Alateen Electronic Group Feasibility
- Inclusion
- Choosing a Group's Name Policy Discussion
- International Conventions
- ICC Report
- 2024 Next Generation AFG Records Presentation
- Gendered Language Discussion
- Stepping Stones Beyond 2025








CONCEPT
SIX

- The Conference acknowledges the primary administrative responsibility of the Trustees
 - Mutual Trust
 - Mutual Respect
 - Authority
 - Freedom
 - Equality
 - Participation
 - Open Minded
 - Good Will


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VOTING MEMBERS AT CONFERENCE

- 68 Delegates from the US, Canada, Bermuda, and Puerto Rico
- The Board of Trustees
- Executive Committee
- World Service Office Staff
- Total Voting Members: 90



Our Path toward Grace, Unity, and Understanding
Notre cheminement vers la grâce, l'unité et la compréhension
Nuestro camino hacia la gracia, la unidad y la comprensión




WSC 64th Annual
World Service Conference 2024

CONFERENCE MOTIONS

- A Conference motion is that time when members of the WSC are asked to cast a vote. There were 8 motions made and all of the motions passed

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CONFERENCE MOTIONS

- Seating of non-voting participants voice no vote consisting of WSC staff members
- Approved the creation of new piece of literature "Finances in Al-Anon Recovery (pamphlet)
- Choosing a Group Name
- 2023 Audit Report
- 2024 Finance Committee Report



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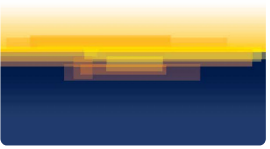
CONFERENCE MOTIONS

- Local Services
- 2023 Annual Report
- Delegate Participation on CLT



2023 Annual Report

59 Pages of Summary



**2023
WORLD
SERVICE
OFFICE**
ANNUAL REPORT



Fun with Finances

17



**BUDGET
OVERVIEW**

- Executive Director
- World Staff
- Finance Committee

Budget Process

Budget Formulation

Finance Committee and BOT Approval

WSC Members' Review

Budget Execution

Budget Oversight

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Budget

Inputs

- Community Awareness
- Literature
- Group Services
- AFG Records
- International Conference
- Brand Communications

- Finance & Operations
- Technology
- Customer Service & Warehouse
- Finance
- Publications

- Volunteer Governance
- Legal and Trademarks
- Human Resources
- Administration

Program Services




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Operating Budget 2024

- REVENUE FORECAST
- Operating budget 6.1 Million
- Sources of Income:
 - CONTRIBUTIONS 2.6 Million
 - LITERATURE SALES 4.1 Million




Budget Presentation

What are the services used?

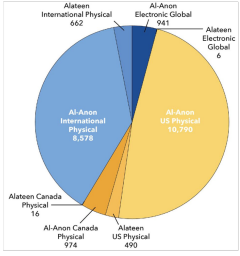
Getting your group registered	Reading CAL at meetings	Calling WSO to find a meeting	Using the Mobile App for a Zoom meeting	PSAs playing on TV stations
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Groups Worldwide

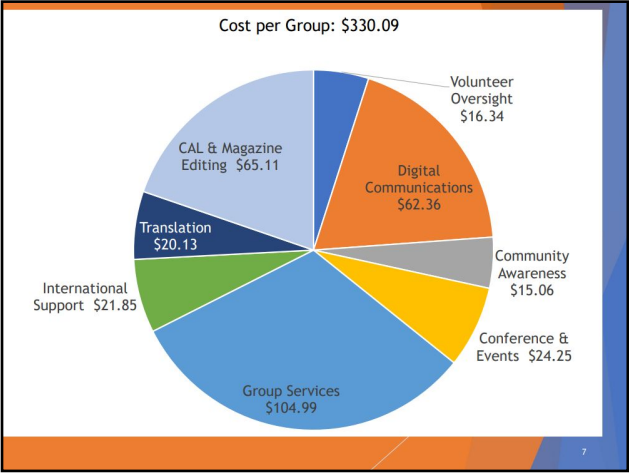


Our Impact

2023 Worldwide AI-Anon Family Groups Statistics



Group	Count
AI-Anon International Physical	662
AI-Anon Electronic Global	941
AI-Anon US Physical	10,290
AI-Anon Canada Physical	16
AI-Anon Canada Physical	974
AI-Anon US Physical	490
AI-Anon Electronic Global	6



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Notre cheminement vers la grâce, l'unité et la compréhension
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WORLDWIDE GROUP CONTRIBUTIONS

- 61% OF GROUPS DONATE
- 100% OF GROUPS USE SERVICES
- USED TO BE \$1.00 PER PERSON COVERED WSO'S GROUP SERVICES EXPENSES
- \$11.58 NOW COVERS THE SAME
- PLEASE TALK WITH YOUR GROUP ABOUT THESE NUMBERS

WSO 64th

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WSO Contributions from Connecticut

75% of Connecticut groups gave to WSO

Average donation per group is \$130.16

Total donations 2023: \$23,429

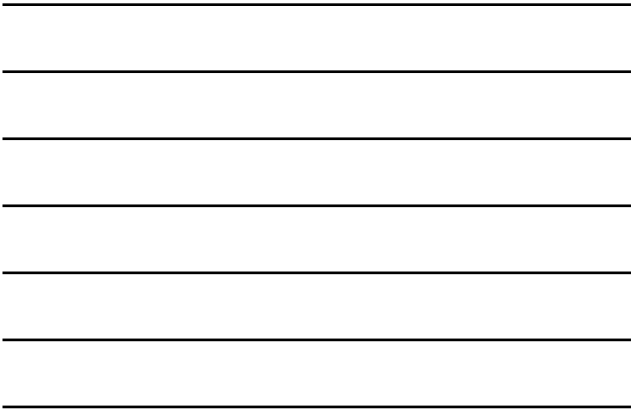
Total donations 2022: \$25,215

Given that we have approximately 180 groups, that number reflects generous

Yeah Connecticut – Can we do better?

WSO 64th Annual

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2024 Revenues

AL-ANON FAMILY GROUP HEADQUARTERS, INC. 2024 OPERATING BUDGET			
	2024 Preliminary Budget	2023 Revised Budget	2023 Audited Actual
Revenue			
Literature Sales less cost of printing	2,956,030	2,768,930	3,217,630
Contributions	2,643,700	2,532,900	2,916,398
Magazine sales	265,000	235,000	262,050
Subscription income	53,000	48,000	54,634
International convention - net	-	-	187,468
Investment Income/Transfers	280,600	275,600	20,014
Total Revenue	6,198,330	5,860,430	6,658,194

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Our Path toward Grace, Unity, and Understanding
re cheminement vers la grâce, l'unité et la compréhension
nuestro camino hacia la gracia, la unidad y la comprensión



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FINANCES

"THE END"

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nuestro camino hacia la gracia, la unidad y la comprensión



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World Service Conference

DELEGATE'S PARTICIPATION ON THE CONFERENCE LEADERSHIP TEAM (CLT)

- Expressed a need to be more involved in the planning of the Agenda




**International Coordination Committee (ICC)
Report**







International Structures




40 General Service Offices (GSOs) aka national structures



One evolving structure




14 AI-Anon Information Services (AIS)

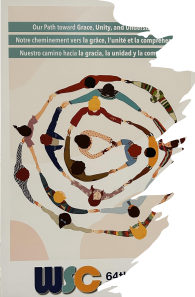


12 groups— individual or collective

Zonal Meetings

- Maintaining Global Connections—Current Zones
 - Europe
 - South America / Spanish-speaking
 - Central America





Choosing Group Name

Choosing a group name: The Policy Committees suggested changes to the Service Manual in response to:

- ♦ WSO Staff have seen a growth in the volumes of faxes which were:
- ♦ considered potentially not welcoming to the newcomer
- ♦ reflected affiliation, and/or focused more on identifying differences rather than similarities and AI-Anon principles

For example, a meeting listed as Men or Women's group: ALL members are welcome at ANY meeting including Aisteens vs "with a women' or men focus"



2023 International Convention

- Hosted in June/July 2023 in Albuquerque, June NM
- 3,776 registered attendees
- 741 virtual attendees
- Event was fully self-supporting
 - No funds from operations used to support the event

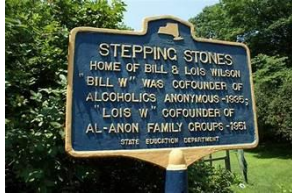
A photograph of a calendar page for June 2023. The calendar is white with a red header. The dates are arranged in a grid. The 1st of June is highlighted in red.

An illustration of a group of diverse people of various ages and ethnicities holding hands in a circle, symbolizing unity and community. They are standing on a light-colored floor.

LET'S TAKE A BREAK AND HAVE A DISCUSSION

Stepping Stones

•Beyond the 2025 WSC





AUDIT



2023 WSC AUDIT REPORT

Auditor's Report

Audit Firm: Brown Edwards LLP

Audit conducted January 15-20, 2024

Issued a **clean** opinion

Audit Checklist

- ☒ Audit Satisfactory
- ☐ Nonconformances
- ☐ Observations Made



2023 Audited Financial Statements

Statement of Financial Position	Displays our financial position on December 31, 2023
Statement of Activities	Reports our revenues and expenses for the year
Statement of Functional Expense	Displays the areas of expenses for the organization
Statement of Cash Flows	Reports our sources of cash inflows and outflows

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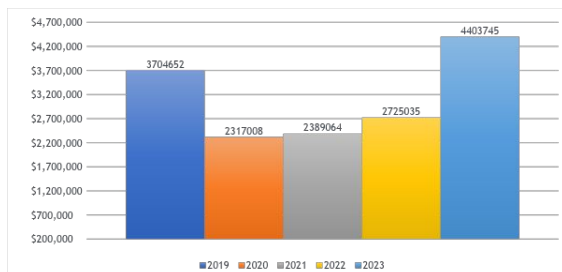
Sources of Revenue



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SNAPSHOT OF YEARLY LITERATURE SALES

•2023 was the highest grossing year for sales on record



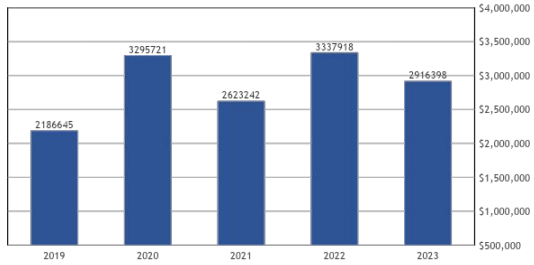
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Statements of Financial Position

	2023	2022
Accounts payable and accrued expenses	\$446,719	\$361,451
Accrued postretirement health benefits	580,264	615,231
Unearned subscription income	195,281	188,624
Unearned <i>Mobile App</i> income	32,010	25,944
Unearned convention and conference income	151,954	599,362
Operating lease liability	59,068	59,611
Total liabilities	1,465,296	1,850,253
Net assets	13,109,429	10,907,664
Total liabilities and net assets	\$14,574,725	\$12,757,917

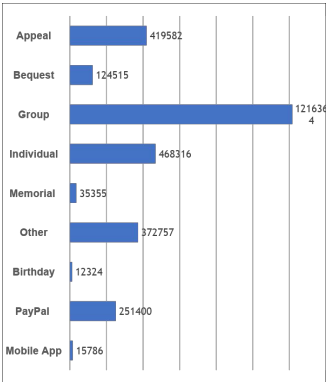
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SNAPSHOT FIVE YEAR CONTRIBUTIONS



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Sources of Contributions



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Investment Income

- Due to favorable market conditions during the year, the organization experienced a gain of \$1,089,174
- Yearly investment performance increases or decreases the Reserve Fund
- Al-Anon continues to be invested in conservative, mature, and healthy equities and bonds
- Finance Committee meets with fund managers twice a year (Merrill Lynch and Davenport)
- No organization is immune to market conditions



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CHOSEN AGENDA ITEMS



Chosen Agenda Item





Chosen Agenda Item (CAI) #2 - Part One



Membership and Unity of Purpose.
When is something diverting us
from our primary purpose and
spiritual aim?


Chosen Agenda Item

Chosen Agenda Item (CAI) #2 - Part Two

What spiritual principles help define good personal leadership? How can I participate and be part of the solution when leadership ceases to function well?

2024
MEMBERSHIP
SURVEY

The 2024 AI-Anon Membership Survey




Calling all AI-Anon members—longtime members and newcomers alike! This survey project provides data that helps us validate the effectiveness of recovery through AI-Anon Family Groups. "Participation is the key to recovery," and your participation is important and greatly appreciated.

The survey is open from June 20 to July 30, 2024.

- Participation is completely anonymous
- No personally identifiable information is collected
- 10–15 minutes to complete
- Requires an internet-connected device
- Available in English, Spanish, and French.



Visit ai-anon.org/membersurvey to participate!



DOCTORAL
THESIS

"IT WORK IF YOU WORK IT"



Doctoral dissertation
completed in 2023

Based on 2018 AFG
Membership Survey



Presented to the BOT at 2023 July Board
meeting



It works if you work it:
benefits of working the
AI-Anon program

Longevity in AI-Anon is a
key component to better
mental health



AI-Anon's "therapeutic
elements" associated with
positive change:

Attending meetings
Being spiritually motivated
Working with and serving
as a Sponsor
Engaging in service



MEMBERS
COMPLETE
SURVEY



WSO PUBLISHES
RESULTS



PROFESSIONALS
USE SURVEY DATA



PROFESSIONAL
PUBLISHES
FINDINGS



MEMBERS
CONFIRM



CARRYING THE
MESSAGE

AI-Anon's "Therapeutic Elements" Associated with Positive Change



Meeting attendance

Spirituality

Service

Sponsorship

**HOW DO WE KEEP OUR PROGRAM
RELEVANT AS SEASONED MEMBERS?**



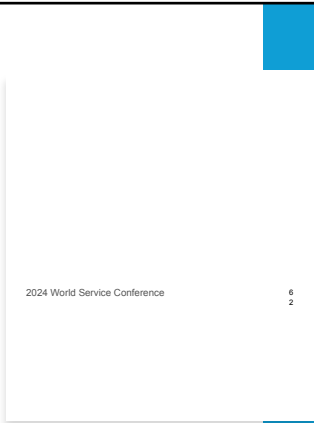
How Do We Confirm The Findings?



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Next Generation AFG Records: Update for WSC Structure

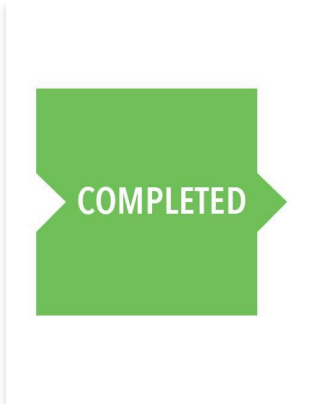


2024 World Service Conference

6
2



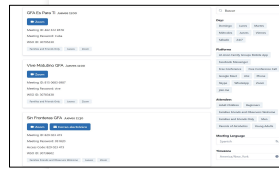
Electronic Group Meeting Searches



COMPLETED

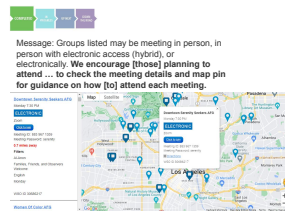
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Global Electronic Meeting Search



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Geographic Meeting Search



Electronic Groups in Geographic Areas

Why can't groups in geographic Areas be listed on both the Geographic and the Global Electronic Meeting Searches?

Area Support – Electronic Groups

- 56 geographic WSC Structure Areas now support electronic groups
 - Majority have integrated electronic groups into geographic Districts
- Remaining 11 are in progress developing their Area procedures
- Any frequent challenges?
 - Groups temporarily meeting online are registering new meetings instead of changing their meeting location



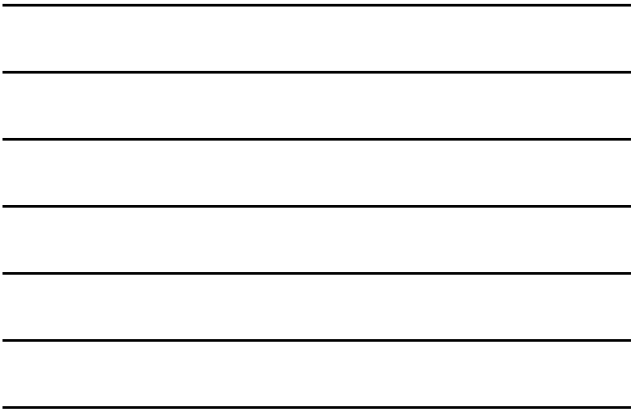
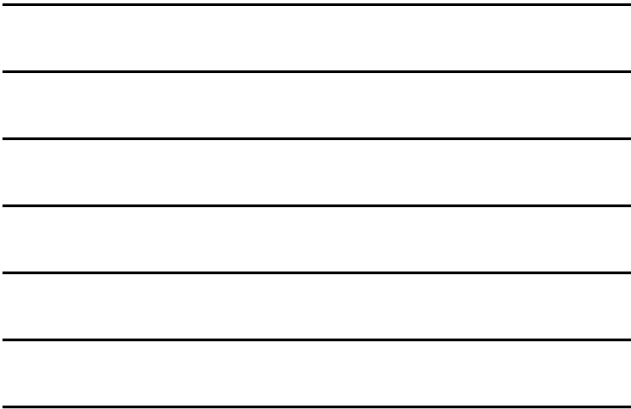


Agenda

- | | |
|---|--|
| Electronic Meeting Searches | •Global Electronic Meeting Search (GEMS) – Translation
•Geographic Meeting Search |
| Managing Electronic Groups in Geographic Areas | •Online Group Records (OGR) - Training
•OGR - Electronic Group Management |
| Replacing the WSO Association Management System (AMS) | •Group Records Management & Beyond |

Online Group Records – Training





Takeaways: Managing Groups

- Information to share:
 - Recorded training is available to support Area Group Records Coordinators (AGRCs) understand what Online Group Records functionality exists and how to use it.
 - Combined reports and searches for physical and electronic groups in geographic Areas are being developed.

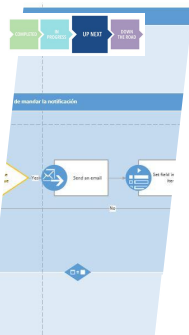


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Next Generation Group Records



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Next Gen Group Records

First Release: AGRC New Electronic Group Registration Workflow
Begin late 2023-early 2024


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**Next
Generation
Group
AFG Records**

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**Next Generation
AFG Records**



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**Time to
Dream Big**

- Can you imagine how your trusted servants and groups might benefit from a simplified group records process?
- How would it help your groups and members if Area Group Records Coordinators could spend less time entering data and more time supporting group members?
- What else do you envision?



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Upcoming Delegate Updates

2024 Projects

Next Generation AFG Records

2028 International Convention Site Selection

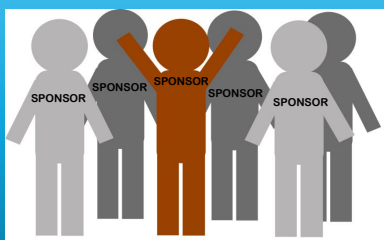
eBooks Globally

Electronic Alateen Planning and Validation

Online Store 2.0

2024 International Al-Anon General Services Meeting

SPONSORSHIP TASK FORCE



- Three Workshops created on Sponsorship
- 5 Topics with handouts and skits
- One Day, 1/2 Day, 30 mins-1 hour in length

Documents are available upon request – Email ctdelegatepanel63@ctalanon.org

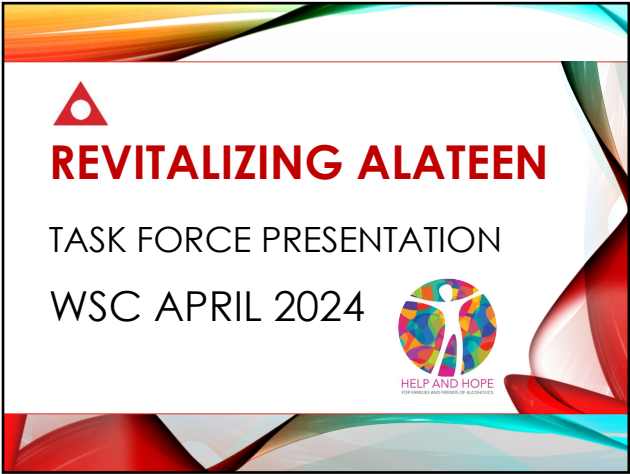
THINGS TO THINK ABOUT





TASK FORCE: REVITALIZING
ALATEEN FOR PROFESSIONALS

•ATTRACTION –
COMING SOON TO AN
AREA NEAR YOU!!





Revitalizing
Alateen
Task Force



CONSENSUS







DEVELOP A COMPREHENSIVE ACTION PLAN WITH VARIOUS ELEMENTS.

PROVIDE PRACTICAL MEASURES THAT WILL LEAD TO "ONGOING CONVERSATIONS" AND "INFORMATIVE CONNECTIONS."

REVITALIZING ALATEEN TASK FORCE
2024 WORLD SERVICE CONFERENCE




CONTENTS



The Final Resource Package *May* Include:


1. Resource Package Overview
2. Action Plan
3. Alateen Letter to Professionals
4. Sample Flyer
5. PowerPoint Presentation with Handout
6. Literature/Resource Links Document
7. Things to Remember

REVITALIZING ALATEEN TASK FORCE
2024 WORLD SERVICE CONFERENCE



"Here we need to stop to share a brief story about how we progressed from an action plan to a national, perhaps even an international, campaign. Initially, we were tasked with creating this action plan. In our work, we created a sample presentation and resource package."

A place for teens to find hope
Al-Anon.org/teen-info




"Through the Executive Committee review process, there was initial uncertainty about how to proceed. In talking to each other, our voices were heard, and you are about to see the result. Honestly, we had no idea that this resource package including the presentation would turn into a national campaign fully supported by the World Service Office.

We are excited for all to see the final product."

Our WSC presentation was enthusiastically received!

A place for teens to find hope
Al-Anon.org/teen-info



"LET'S HAVE A CONVERSATION"

A place for teens to find hope
Al-Anon.org/teen-info



DISCUSSION – 4 DAY CONFERENCE

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DISCUSSION 3 YEAR TRIAL OF 4 DAY CONFERENCE

- The Purpose of the Trial was to allow for our younger working members to have to take less time from work and their families to attend the conference.
- They also looked at having the conference not overlap two weekends.
- Conference members shared their experience, strength and hope.
- "The conference days are so long that there is little time for fellowship"
- "I was unable to attend the evening Al-Anon meeting which began at 9:30 pm"
- "Because I'm so tired I still need to take an extra day off when I get home"

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EASBR



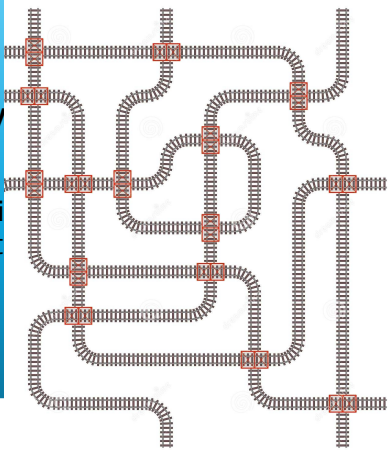
All Aboard!



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The journey continues!

**Final Destination
– Implementation**



**Feedback
Recap:
Electronic
Alateen
Feasibility**



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**EASBR
(ELECTRONIC
ALATEEN
SAFETY AND
BEHAVIOR
REQUIREMENT**

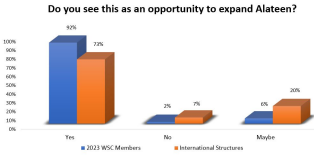
Survey results and feedback

- Surveyed group
 - International Structures
 - Last year's World Service Conference

United States Alateen Group Surveyed

- 92 groups were surveyed
 - positive response

International & WSC: Response Comparisons



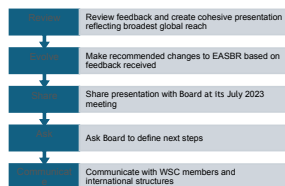
International Structures: Response Recap



WSC Members: Response Recap



Next Steps - 2023 WSC



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NEW: Electronic Alateen Language

- Proposed Conceptual Process
- Conceptual EASBR
- Global EASBR
- EASBR "Intentions" for International Structures
- Global Electronic Alateen Safety Minimums (**Global EASM**)
- WSC Electronic Alateen Safety & Behavioral Requirements (**WSC EASBR**)



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Strategy: Validation

Legal Review

- Global Electronic Alateen Safety Minimums
- WSC Electronic Alateen Safety & Behavioral Requirements

WSC – Confirmation of Clarity

- WSC Discussion Today

International Task Force – Review Language

- Is the Global EASM language "international-friendly"?

Policy Committee Review & Evaluation

- Are the Global EASM and WSC EASBR in alignment with our current Alateen Policy?

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Strategy:
Implementation Planning

AFG Records Tracking

- Tracking system for additional certification

Develop Training Modules

- Update training modules to include electronic information.
- Create training materials on how to create and implement WSC EASBRs & Global EASM

Communication Rollout Plan

- Build a communications rollout plan. How to implement – WSC & International

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Strategy:
Validation

Legal Review

- Global Electronic Alateen Safety Minimums
- WSC Electronic Alateen Safety & Behavioral Requirements

WSC – Confirmation of Clarity

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- Is the Global EASM language "international-friendly"?

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The journey continues
...

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Communicate with WSC Members



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Let's have a conversation....

- Do you understand the minimum requirements and duties described in the WSC EASBR?
- Is it clear?
- What questions does the WSC EASBR raise about the possibility of electronic Alateen groups taking place in your Area?




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QUESTIONS ?






Our Path toward Grace, Unity, and Understanding
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uestro camino hacia la gracia, la unidad y la comprensión



WSC 64th Annual
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Literature Updates

- "Healing in our Alcoholic Relationships:
A collection of insights from our
collective journey"
 - 48 page booklet and will sell for
\$4.00 – (fall 2024)
 - New Book



Buckle up for an incredible Al-Anon adventure:

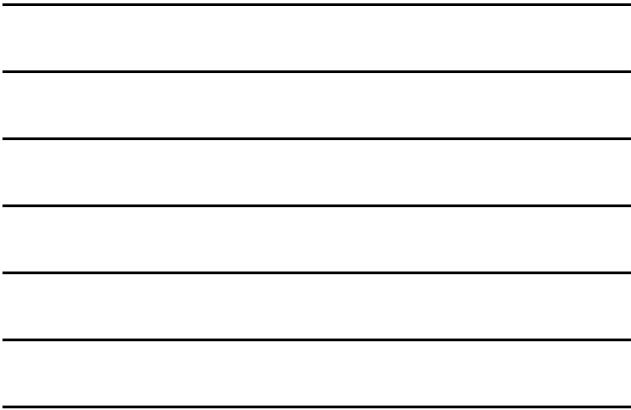
Road Trip!
YOU AND YOUR BOARD CONNECT

Registration opens in September.

Columbia,
South Carolina

al-anon.org

MEET THE BOARD





PUBLIC SERVICE ANNOUNCEMENTS

•The WSO PSA generated over 3
million views



